**Freedom of Information and Environment Information Regulations performance**

The information in the tables below shows how the council has handled the FOI and EIR requests it has received.

This information is updated quarterly.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2023-24 | Q1  April – June | Q2  July – Sept | Q3  Oct – Dec | Q4  Jan – Mar |
| Total Requests received | 473 | 478 | 443 | 561 |
| Total Requests responded to within 20 working days | 432 | 444 | 428 | 530 |
| Total Requests responded to over 20 working days | 41 | 34 | 15 | 31 |
| Total Requests still open and within timescale | - | - | - | - |
| % Total Requests responded to within 20 working days | 91.3% | 92.9% | 96.6% | 94.5% |
| % Total Requests responded to over 20 working days | 8.7% | 7.1% | 3.4% | 5.5% |

**Total FOI and EIR Requests for previous 5 years**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Total Requests received | 1,541 | 1,411 | 1,606 | 1,644 | 1,955 |
| Total Requests responded to within 20 working days | 1,502 | 1,370 | 1,541 | 1,509 | 1,843 |
| % Total Requests responded to within 20 working days | 97.5% | 97.1% | 96.0% | 91.8% | 94.3% |
| Total Requests responded to over 20 working days | 39 | 41 | 65 | 135 | 112 |
| % Total Requests responded to over 20 working days | 2.5% | 2.9% | 4.0% | 8.2% | 5.7% |

The table below shows in more detail the number of requests by type, completed, and details of information released.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Number of FOI requests received | 1,209 | 977 | 1,081 | 1,133 | 1,491 |
| Number of FOIs completed within 20 working days | 1,178 | 953 | 1,041 | 1,041 | 1,401 |
| % FOIs completed within 20 working days | 97.4% | 97.5% | 96.3% | 91.9% | 93.9% |
| Number of FOIs completed over 20 working days | 31 | 24 | 40 | 92 | 90 |
| % FOIs completed over 20 working days | 2.6% | 2.5% | 3.7% | 8.1% | 6.1% |
| Number of FOI requests where information was refused in full because the information was not held | 350 | 282 | 303 | 264 | 312 |
| Number of FOI requests where information was granted in full | 660 | 531 | 289 | 611 | 807 |
| Number of FOI requests where information was granted in part and refused in part | 168 | 139 | 159 | 105 | 179 |
| Number of FOI requests where information was refused in full by use of an exemption | 151 | 106 | 140 | 153 | 193 |
| Number of FOI requests received that have been referred for internal review | 21 | 18 | 22 | 23 | 24 |
|  |  |  |  |  |  |
| Number of EIR requests received | 332 | 434 | 525 | 511 | 464 |
| Number of EIRs completed within 20 working days | 324 | 417 | 500 | 468 | 442 |
| % EIRs completed within 20 working days | 97.6% | 96.1% | 95.2% | 91.5% | 95.2% |
| Number of EIRs completed over 20 working days | 8 | 17 | 25 | 43 | 22 |
| % EIRs completed over 20 working days | 2.4% | 3.9% | 4.8% | 8.4% | 4.8% |
| Number of EIR requests where information was refused in full because the information was not held | 40 | 76 | 101 | 96 | 61 |
| Number of EIR requests where information was granted in full | 170 | 249 | 246 | 268 | 238 |
| Number of EIR requests where information was granted in part and refused in part | 29 | 74 | 126 | 65 | 91 |
| Number of EIR requests where information was refused in full by use of an exemption | 93 | 35 | 52 | 82 | 74 |
| Number of EIR requests received that have been referred for internal review | 20 | 18 | 22 | 23 | 28 |