From: REDACTED

**Sent:** 06 June 2023 11:13

To: Cllr Duncan Enright < <a href="mailto:Duncan.Enright@Oxfordshire.gov.uk">Duncan.Enright@Oxfordshire.gov.uk</a>>

**Subject:** REDACTED

Hello Cllr Enright,

Thank you for your prompt response. We have been trading for over REDACTED years on this site, survived previous financial crisis as well as the pandemic and it is my experience that the REDACTED do not tend to worry too much about energy costs. REDACTED.

I read the proposals to replace REDACTED bollards with ANPR cameras. Immediate concern is that customers will inevitably get caught with it and definitely put them off for coming to the shop altogether. REDACTED have a large number of business and there is much traffic moving along it, so cameras will deter visitors furthermore.

Secondly, on occasion, I am able to use a key to allow large delivery lorry to pass through as they cannot safely navigate through REDACTED. What is going to happen to those deliveries now?

There is therefore a risk that my suppliers may not deliver to me.

I do think more consideration has to be afforded to businesses on these traffic measures

Kind regards

**REDACTED** 

From: Cllr Duncan Enright < Duncan. Enright@Oxfordshire.gov.uk>

**Sent:** 06 June 2023 08:36

To: REDACTED

Subject: Re: REDACTED

Dear REDACTED

Thanks so much for dropping me a note. I'm sorry to hear about your business, and good for you in trying different things. I'm not dismissing your concerns about traffic congestion when I say that there are so many pressures right now, including the severe cost of living crisis and spiralling energy costs and inflation, which must be having a massive impact.

Some proposals have just been published to change the

LTNs: https://letstalk.oxfordshire.gov.uk/east-oxford-ltns-2023

It would be really good if you could fill this out and share your thoughts.

It is interesting that you mention the ring road, and Labour friends of mine have also been mentioning these issues. My own experience is really mixed - much of the time it is fine, sometimes it is very jammed, sometimes of course there are burst mains or similar which mess the whole thing up.

The closure of Botley Road to vehicles has had a massive impact, no doubt. What can we do to improve the traffic? Taking the LTNs out altogether won't help - the traffic jams were there before. The aim of the bus gates is to improve the situation by getting the buses running on time and cheaper, so some people get on them instead of going by car - leaving the roads clearer for those who do need to drive.

Please stay in touch, good luck with everything, and I hope to meet you soon.

Duncan

Sent from Outlook for iOS

From: REDACTED >

**Sent:** Monday, June 5, 2023 6:46:00 PM

To: Cllr Duncan Enright < <u>Duncan.Enright@Oxfordshire.gov.uk</u>>

**Subject:** REDACTED

Hello Councillor Enright

It is now a year since the trial of the LTN in East Oxford and once again, I write to inform you that this experimental road closures are continuing to have a detrimental effect my business, REDACTED. My footfall has fallen, now to around 45%. And I am hearing complaints from customers that it is taking them over an hour sometimes to get to us. The problem is the congestion on the ring road, which is really the only way for customers to get to us. The other way is on St Clements and that too is congested most of the time. All this is also going to be made worse when the bus gates come into being. I am certain it is the access that is causing my customers to stay away as I recently ran 4 weeks of sales offer and that had not made any difference to my footfall. Alarmingly, I have now customers REDACTED as they are not able to get to us for help and advice. I am at lost at what else I can do to improve business. The council really should take notice of how the LTN is affecting business in East Oxford. We have been on REDACTED. We are more than a business REDACTED. With this continuing drop in footfall, I fear the worse for the business and all the staff that works here.

**REDACTED** 

**REDACTED** 

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